



Primary Healthcare Blueprint Symposium

The Family Doctor and Chronic Disease Management

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Fit for Purpose

- Family doctor led primary care
- Integrated multidisciplinary chronic disease management
- Enablement of family doctors in chronic disease management



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Family Doctor Led Primary Care

A higher supply of FD, but not other PC doctors, are associated with

- most cost-effective services¹
- more equity of care²
- lower mortality rates^{2,3}
- higher early cancer detection rates^{4,5}

1. Franks P, Fiscella K. *J Fam Pract* 1998; 47:105-9
2. Shi L, Macinko J, Starfield B et al. *J Am B Fam Pract* 2003; 16:412-22.
3. Gulliford, M.C., *J Pub Health Med* 2002; 24:252-4
4. Campbell RJ, et al. *Fam Med* 2003; 35:60-4
5. Ferrante JM, et al. *Am B Fam Pract* 2000; 13:408-14



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Having a Family Doctor in Hong Kong

- Reported by 44% in 2014/15¹ (37% in 2009²) of persons aged ≥ 15
- Better outcomes of consultations²
 - ↑ patient enablement score (3.3 vs 2.6)
 - ↑ person-centered care with concerns addressed 2x
 - ↑ Preventive care 1.2x, screening BP 2.6x & cervical cancer 1.7x
- More effective gate-keeping³
 - ↓ odds of A&E visits by 52%
 - ↓ odds of hospital admissions by 54%

1. DH, Report on Population Health Survey (PHS) 2020-22 (Part 1). 28 December, 2022

2. Lam C.L. K., et al. *Front. Med.* 2014; doi: 10.3389/fmed.2014.00029.

3. Fung CSC., Lam CLK et al. *BMC Health Services Research* 2015.



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Who is a Family Doctor?



➤ “A doctor whom a person would first consult & for all types of health problems”^{1,2}

➤ **Comprehensive & continuous care**

- **Asymptomatic** → Prevention & screening
- **Symptomatic** → Accurate diagnosis
- **Diagnosis** → Appropriate effective management
- **Illness progression** → Monitor control, prevent complications & review management
- **Multi-morbidity** → Co-ordinate & facilitate care
- **Complications** → Rehabilitation, support & care

1. Lam C.L. K., et al. *Front. Med.* 2014; doi: 10.3389/fmed.2014.00029.
2. DH, *Report on Population Health Survey (PHS) 2014/15.*



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Integrated Chronic Disease Management

To prevent Cx & preserve QoL

- Optimal disease & risk factors management (e.g. A to E in DM)
- **A to E for the person living with a chronic disease (for decades)**
 - Adaptation & coping
 - Behavioural changes
 - Co-morbidities management
 - Daily living & quality of life
 - Enablement & empowerment



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Multi-disciplinary risk
assessment



Risk stratification



Multi-disciplinary
management

Risk Assessment & Management Programmes (RAMP)

- Regular doctor consultation
- Structured comprehensive risk assessment & Cx screening
- Risk stratified personalized management with counselling on self-care & medical interventions
- Optimal disease & risk factor control
- Prevention of complications & deaths
- Enablement of daily functioning & QoL



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RAMP +
Usual Doctor
Care ↓
Cx by 38-43%
& Deaths by
46-55%

	RAMP-DM+ Vs. Usual Care only) in 10 years ¹			RAMP-HT + Vs Usual Care only in 5 years ²		
Observed Events	ARR	NNT	HR [†]	ARR	NNT	HR [†]
Any complications	↓ 12.1%	8	0.57*	↓ 6.2%*	16*	0.62*
CVD	↓ 11.6%	9	0.52*	↓ 5.8%*	17	0.62*
CHD	↓ 6.8%	15	0.49*	↓ 2.0%*	47	0.66*
Heart Failure	↓ 4.4%	23	0.48*	↓ 2.1%*	52	0.54*
Stroke	↓ 5.1%	19	0.58*	↓ 3.0%*	35	0.63*
ESRD	↓ 3.2%	32	0.52*	↓ 0.7%*	155	0.62*
STDR	↓ 1.0%	102	0.50*	N.A.	N.A.	N.A.
All-cause mortality	↓ 16.2%	6	0.45*	↓ 6.0%*	20	0.54*

ARR: Absolute risk reduction; NNT: Number Needed to Treat;

18373 RAMP-DM and 18373 usual care DM subjects; 79,161 RAMP-HT and 79,161 usual care HT subjects were matched by propensity score.

† HR Hazard ratio by Cox regression adjusted for sociodemographic & clinical characteristics;

* Significant differences between RAMP + & usual care groups $p < 0.05$

1. Tang EHM et al. Ten-year effectiveness of the multidisciplinary RAMP-DM. *Diabetes Care* 2022;45:2871–82

2. Yu EYT et al. In-depth study of the cost-effectiveness of RAMP-HT. Final Report (HMRP 3142471) 2019



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RAMP + Usual
Doctor Care ↓
Hospitalization
by 39-51%, AED
visits by 30-34%
& SOPC
attendance by
15-29%

Utilization rate/100 person years	RAMP-DM+ Vs. Usual Care only in 10 years		RAMP-HT + Vs Usual Care only in 5 years	
	ARR	IRR [†]	ARR	IRR [†]
Hospitalization§	↓ 23.78	0.49*	↓ 12.60	0.61*
A&E	↓ 22.00	0.64*	↓ 13.64	0.70*
SOPC	↓ 93.61	0.71*	↓ 23.55	0.85*
GOPC	↑ 73.29	1.16*	↑ 0.31	1.05*

ARR: Absolute rate reduction; IRR: Incidence rate ratio;

18,373 RAMP-DM subjects and 18,373 usual care DM subjects; and 79,161 RAMP-HT subjects and 79,161 usual care HT subjects were matched by propensity score.

† Incidence rate ratio was adjusted by sociodemographic, clinical characteristics and the corresponding number of service utilizations at baseline.

* Difference between RAMP+ and usual care group was significant at $p < 0.05$ by multivariable negative binomial regression



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RAMP + Usual Doctor Care is Cost-saving

Cost (HKD)	Cost per DM subject in 10 years			Cost per HT subject in 5 years		
Public medical service	RAMP-DM+ (N=18,373)	Usual care only (N=18,373)	Difference	RAMP-HT+ (N=79,161)	Usual care only (N=79,161)	Difference
RAMP	\$2,568	NA	\$2,568	\$521	NA	\$521
Usual medical service	\$180,182	\$264,986	-\$84,804	\$61,094	\$91,561	-\$30,467
Total costs	\$182,751	\$264,986	-\$82,236	\$61,615	\$91,561	-\$29,946

Projecting to **22,968** uncomplicated DM patients enrolled to RAMP-DM in HA primary care from Aug 2009 to Sept 2010, RAMP-DM could potentially save **HKD1,888,796,400** in 10 y.

“Projecting to **56,160** uncomplicated HT patients managed by RAMP-HT in HA primary care from October 2011 to September 2012, RAMP-HT could potentially save **HKD1,681,767,300** in 5 y.



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天時、地利、人和

- RAMP integrated with usual doctor care saves lives & medical cost
- RAMP should be normalized for all people with DM or HT.
- The family doctor is in the best position to deliver integrated chronic disease management
 - to the right person
 - at the right time
 - in the right place



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Views of People with Chronic Diseases on the Family Doctor Led Model

Mercer et al. A qualitative study of the views of patients with long-term conditions on family doctors in Hong Kong. BMC Family Practice 2010, 11:46.

- People were familiar with the FD concept.
- Doctor's honesty, integrity & effectiveness were more important than qualification to serve as a FD.
- People with a FD thought the FD-led model was appropriate for chronic disease care.
- People without a FD thought it a 'luxury' & hard to find a FD.
- Public system was preferred for chronic disease care whether they had a FD or not.
- Cost, consistency, continuity and access to allied service & Ix were barriers to the use of FD for chronic disease Mx.



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Enablement of the Family Doctor in Chronic Disease Management



- Change the mind-set & policy that having a personal FD is a need instead of an option.
- Enable every citizen to find a personal FD with a credentialing system of training & quality assurance (the PC Registry).
- Make investigations, medications & multidisciplinary PC services available, accessible & affordable in private FD practice.



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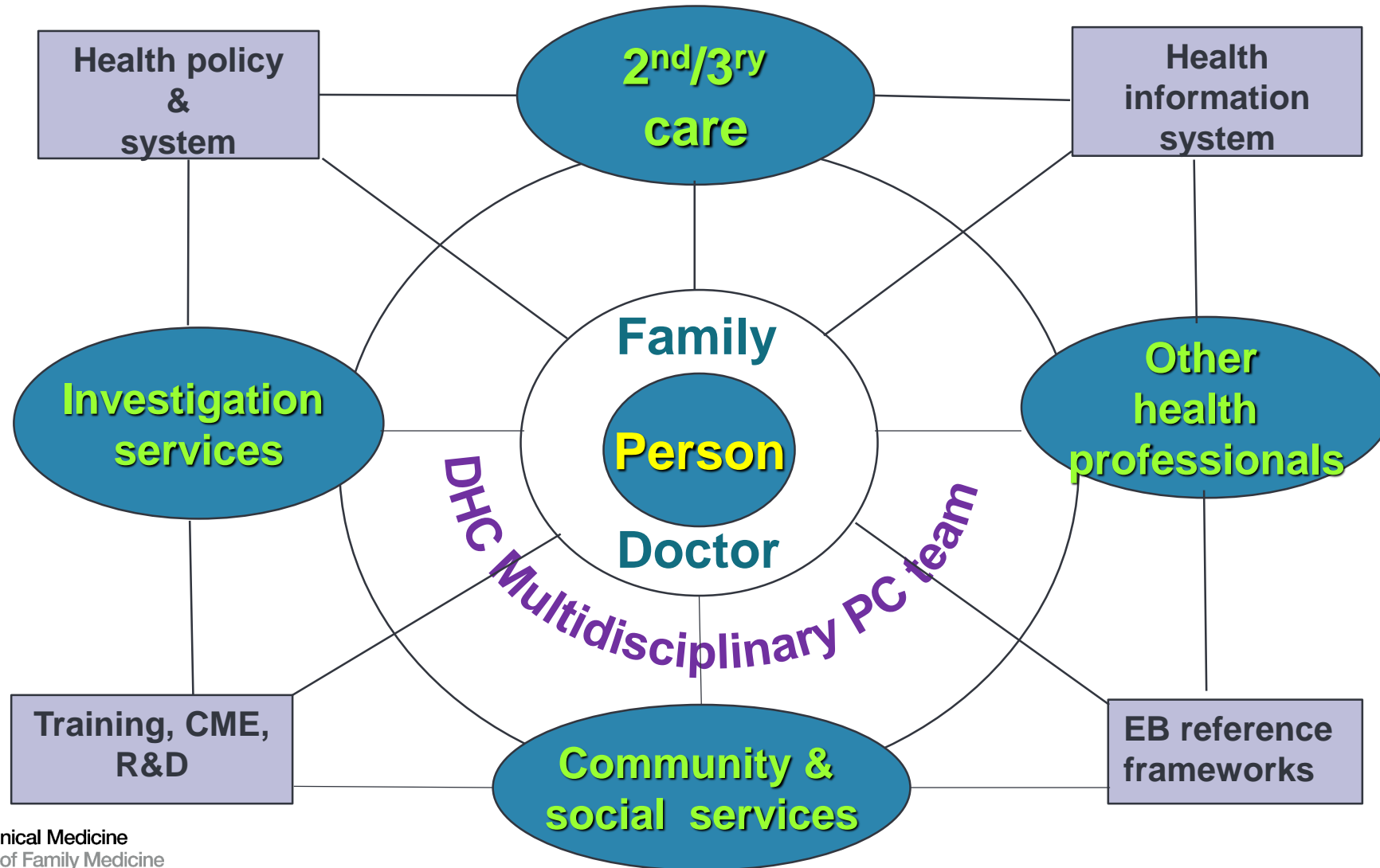


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Integrated Chronic Disease Management in Primary Care





Building Dreams,

*Realizing
Health for All !*



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